



October 2019

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Mandate, Vision and Authorities

Our Mandate:

The CBSA provides integrated border services that support national security and public safety priorities and facilitates the free flow of persons and goods, including animals and plants.

Our Vision:

An integrated border agency that is recognized for service excellence in ensuring Canada's security and prosperity.

Our Authorities:

The CBSA administers 10 principal Acts, as well as statutory regulations and international agreements including the *CBSA Act*, *Customs Act*, *Immigration and Refugee Protection Act* and others (Annex 4).

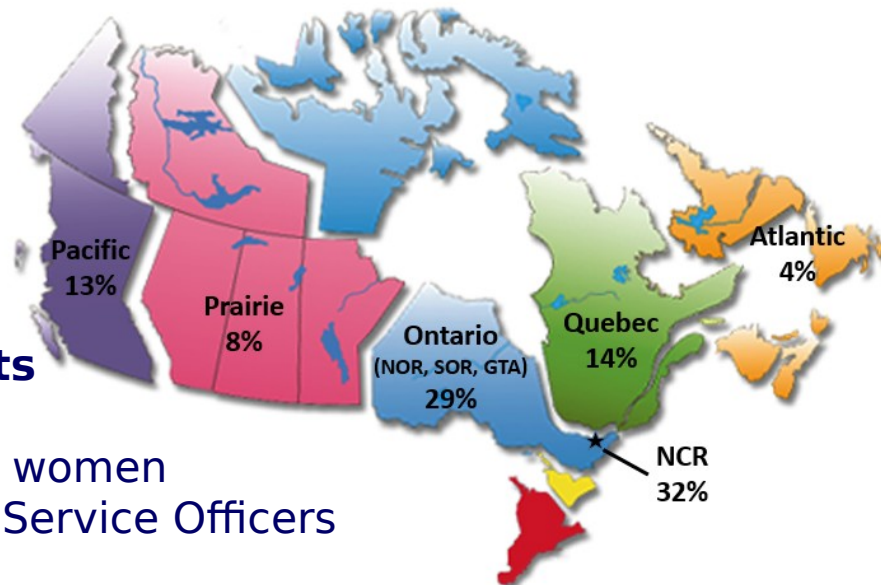




Where We Work / Our Footprint

- Located all across Canada and abroad, the CBSA is one of the largest federal service providers, and the second largest law enforcement agency in Canada.

14,000
Full Time Equivalents

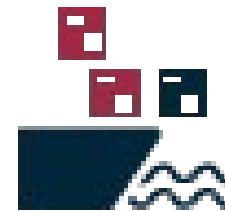


- 51% men and 49% women
- Over 5,000 Border Service Officers

117 land border crossings
264 customs warehouses
27 rail offices



223 airports
800 small vessel reporting sites
9 ferry terminals
10 cruise ship operations
3 Immigration Holding Centres



212 commercial vessel clearance facilities
3 mail processing centres
36 international offices



Results for Canadians

Managing the flow of people and goods to support the economy

People (96.5M travellers)



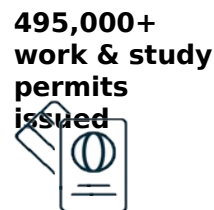
57.7M cars



35.7M air passengers



3.1M passengers by trains and vessels



495,000+ work & study permits issued

Goods

\$32B duties and taxes collected



\$25.5B in Tourism



19.8M commercial releases



54.8M courier shipments



26,495 cargo trains and vessels

Protecting Canadians, and Canadian agriculture and industry



9,629 removals (persons inadmissible to Canada)



8,781 detentions for an average of 13.8 days



61.6K plant, food and animal seizures



Over 23K illicit weapons seized



1.4K tobacco seizures



1.7M courier shipments examined



Over 24K drug seizures (valued at \$344M)

***Results for 2018-2019**



How We Achieve Our Results

The CBSA supports Canada's security and prosperity by:

Security

- Screening travellers for immigration status and admissibility;
- Countering terrorism, human trafficking and money laundering;
- Working with law enforcement partners to find and remove foreign nationals who have violated Canada's laws.

Safety & Health

- Examining goods for threats to human, food, plant and animal health;
- Deterring and seizing firearms, drugs, and other illicit goods.

The Economy and Jobs

- Facilitating the flow of legitimate goods and travellers (citizens, PRs and visitors) across the border;
- Collecting duties and taxes;
- Supporting tourism;
- Implementing trade agreements, as well as anti-dumping and countervailing duties;
- Working with the U.S. Customs and Border Protection Agency to manage the shared border and one of the largest bilateral trade relationships in the world.



Our Changing Environment (1)...

Many more people on the move, more often:

- Managing record number of asylum claims in 2018-19 (55,000) which includes irregular migration (19,000)
- Processing increasing immigration that supports the economy, (e.g., visitors who sustain the tourism industry, as well as foreign workers and students)
- Growing travel and service expectations (38% increase in air mode since 2011-12)



Our Changing Environment (2)...

Evolving and diversifying commerce and trade:

- Increasing trade volumes and rapidly changing landscape (e.g., CUSMA, BREXIT)
- Skyrocketing e-Commerce challenging enforcement and revenue collection (600% increase since 2011-12)



Our Changing Environment (3)...

Increasing threat complexity:

- Growing evidence of transnational criminal organizations seeking to exploit CBSA systems, processes, and personnel and employing increasingly sophisticated concealment methods
- Rising incidence of smuggling, counterfeit goods, human trafficking, money laundering and proceeds of crime
- Increasing volumes resulting in greater potential for Canadians to be exposed to harmful contraband (e.g., illegal firearms and illicit substances)



Focus Going Forward

- Four core principles:
 - o Facilitate and improve compliance
 - o Enhance analytical capabilities
 - o Optimize and automate processes
 - o Build strong business foundations

DIGITAL



SECURE



TOUCHLESS



International Partnerships

- “Border Five” (B5) partners face the same global challenges as we do, and are modernizing to address them
- Need to work together to support information sharing to manage risk and facilitate trade and travel
- Managing complex relationships requires early and sustained engagement



The “Border Five”
(B5)

Key Examples of Issues and Opportunities:

- US - Safe Third Country Agreement
- EU - Passenger Name Record
- Netherlands - Known Traveller Digital Identity (KTDI) initiative



Minister / Government Priorities

- The CBSA is committed to addressing the Government's commitments on a priority basis, including:
 - Supporting Immigration priorities (e.g., irregular migration; visa renewal)
 - Stopping the illegal importation of firearms
 - Establishing external review for the CBSA
- Completing our analysis of these initiatives and are ready to provide advice on options for a way forward in alignment with Government priorities.
- We will also support you to respond to high profile issues as they arise, given our 24/7/365 environment.



Annex 1: Key Partners/Stakeholders

Key Federal Partners:

- Public Safety Portfolio (PS, RCMP, CSIS, CSC)
- Immigration, Refugee, and Citizenship Canada
- Public Health Agency of Canada
- Canadian Food Inspection Agency
- Global Affairs Canada
- Canada Post Corporation
- Transport Canada
- Industry Canada
- Employment and Social Development Canada (Labour Program)
- Finance Canada
- Justice Canada

Local Law Enforcement:

- Provincial and municipal law enforcement agencies

International Partners:

- U.S. – U.S. Customs and Border Protection (under Department of Homeland Security)
- Mexico
- Border 5 (Canada, US, Australia, New Zealand and UK)
- World Customs Organization (180 countries, 75% of which are developing countries)



Annex 2: Industry / NGOs / Other Stakeholders

The CBSA also works closely with industry stakeholders through associations and Non-government organizations on the design and evaluation of policies, work force, programs and services, including:

- Association of International Customs and Border Agencies
- Canadian/American Border Trade Alliance
- Canadian Association of Importers and Exporters Incorporated
- Canadian Chamber of Commerce
- Canadian Courier and Logistics Association
- Canadian Federation of Independent Business
- Canadian International Freight Exporters
- Canadian Manufacturers and Forwarders Association
- Canadian Society of Customs Brokers
- Canadian Vehicle Manufacturers Association
- International Air Transport Association
- Railway Association of Canada
- Shipping Federation of Canada
- Customs and Immigration Union
- Canadian Bar Association
- Red Cross
- United Nations High Commissioner for Refugees



Annex 3: Our Core Business Lines

- **Travellers:**
 - Facilitating the easy flow of admissible travellers into Canada while intercepting inadmissible travellers
- **Commercial and Trade:**
 - Facilitating the import and export of commercial goods, ensuring the compliance of trade chain partners and collecting duties and taxes on imported goods
- **Intelligence and Enforcement:**
 - Targeting, identifying, investigating and conducting enforcement actions against those who do not comply with border-related legislation
- **Strategic Policy:**
 - Creating evidence-based policy analysis, through strategic foresight and collaborative relationships both domestically and internationally
 - Integrating data analytics to drive better outcomes and decisions for the Agency
- **Internal Services:**
 - Supporting border management workforce and human resources, finance and infrastructure, information technology, transformation, and corporate processes.



Annex 4: Legislative Authorities

- The CBSA administers and is charged with 90 Acts, regulations and international agreements.
- The principal Acts governing the CBSA are:
 - o *CBSA Act*
 - o *Customs Act*
 - o *Custom Tariffs*
 - o *Immigration and Refugee Protection Act*
 - o *Proceeds of Crime (Money Laundering) and Terrorist Financing Act*
 - o *Special Import Measures Act*
 - o *Agriculture and Agri-food Administrative Monetary Penalties Act*
 - o *Trade-marks Act*
 - o *Copyright Act*
 - o *Coasting Trade Act*
 - o Various other statutory instruments